

Interview Schedule for the State MoHFW Officials
(For Secretary, DGH, Commissioner, etc)

1. What is the Extent of private health sector/NGOs in the state? (Any documentation of the private health sector in the form of studies, reports, etc?)

2. Does the state have any formal policy guidelines to engage private/NGO sector to provide public healthcare services (in collaboration with public health system) Any government notification, circulars, orders, etc?)

a) If already promulgated salient features of the policy (A copy to be requested for consultation)

b) If there is no such policy, is the Government proposes to have formal policy? (Salient features of the proposed policy under consideration)

3. What are the incentives the Government is planning to provide or already provides to promote private sector participation in the provision of healthcare services to the poor (e g. Subsidised land, Tax exemption, etc.)

a) Are the incentives provided currently adequate to attract private agencies/ NGOs to come forward for the partnership?

4. Are there any private sector agencies/ NGOs operating at the primary- secondary or tertiary level health services in the state in the form of public private partnership?

5. If yes, what are the services provided by the private sector through such partnerships? (List of services and the coverage of beneficiaries)

6. What is the most prevalent form of public private partnerships in the state?

7. What is the purpose or objectives of the public private partnership in the state?

8. While formulating your policy guidelines towards public- private partnerships, have you considered or reviewed or studied similar policies of other state Governments?

a) If yes, which other Government policies were consulted?

b) If you have designed your own PPP policy (Based on other states), what are the unique features or improvisations you have made. (eg. In terms of incentives or eligibility conditions, etc.)

9. What are the eligible conditions for selecting the private agency/NGOs in the partnerships (eg. Minimum assets, prior experiences, etc)

a) Step wise procedure followed in the selection of the private agency and till the implementation of contract

10. Is there adequate (decentralisation of) authority for managers at the local health centre level (facility level) to initiate partnership with the private sector

a) What incentives are available for health facility managers to initiate, finalise, monitor, and evaluate such partnership arrangements?

11. Do you have any uniform procedures for inviting application from private agencies/ NGOs? (e.g. Standardised norms for Letter of Intent (LOI) or Tender/ contract application, etc)

a) Are there any uniform guidelines related to the number of free patients, quantum of subsidy, fee to be charged, mutual obligations and guarantees, etc?

b) If the terms and conditions are not uniform, are the facility managers authorised to negotiate terms and conditions by themselves?

c) If they are authorised to negotiate, which specific aspects of contract they can negotiate?

d) Are there any specialised agencies which handle the negotiations or is it handled by the hospital or health committee?

12. What is the definition of beneficiary groups?

(Eligibility conditions based on income, geography, etc.)

a) How do you ensure that the beneficiary group really get the benefits of such partnerships?

13. Is there any independent body which supervise the functions and the effectiveness of such partnerships?

14. In public- private partnership arrangement what are the mutual obligations for both public and the private agency/NGOs? (In terms of infrastructure, reimbursement and other supportive services by the Government; Quality and the timely availability of the services)

15. If either the Government. or the private agency wishes to terminate the services/contract what are the mutual obligations, penalties, etc?

16. Are there any political or administrative constrains bottlenecks are towards such partnership initiatives? If so, what are the constrains and bottlenecks?

17. Based on your experience with the private sector in the form of such partnerships, how would you assess the overall benefits of such partnerships? (In terms of accessibility, quality, efficiency, service availability to the beneficiary groups)

18. Based on your experience are for-profit organisations more effective and efficient compared to not-for-profit organisations?

a) If there are differences what are the service/performance indicators on which they differ?
